

January 2023

Request to update PCMS software for Hotmarker SP6300 / SP6600 users

Dear SP6300 / SP6600 users,

We have recently identified a problem with Hotmarker SP6300 / SP6600's PC communication software ("CTKPCMS").

If you change **transmission and/or configuration options settings** of CTKPCMS after January 1, 2023, the updated settings will not be stored in the software's registry and you will be asked to do the settings again when you restart the software.

Although this phenomenon does not happen unless you change the settings, we recommend you to update your CTKPCMS software, as a precaution.

For more information about getting the updated version of CTKPCMS software, please contact us or the distributor from whom you purchased SP6300 / SP6600.

We apologize for any inconvenience caused and ask your kind cooperation.

Sincerely,

CTK Corporation