## CTK CORPORATION

4F, 2-28-14, MINAMI-IKEBUKURO, TOSHIMA-KU, TOKYO 171-0022, JAPAN TEL: +81 (0)3 5953-9883 FAX: +81 (0)3 5953-9884 https://en.hotmarker.com/

## WARRANTY

CTK Corporation warrants that the undermentioned product will not malfunction due to a defect in materials or workmanship under the normal use conditions (i.e., ordinary use under normal conditions according to the instruction manual, technical specifications, and any other support documentation provided by us) during a period of 12 months from the date of the delivery ("warranty period").

If we determine that such product malfunctioned under the normal use conditions during the warranty period due to a defect in materials or workmanship attributable to us, we will, at our option, repair or replace such product; provided that such remedy shall be available for you only if you notify CTK Corporation via mail or email of the details of such malfunction during the warranty period. The product repaired or replaced under the warranty shall not be covered by the new warranty period starting on the date of the delivery of such repaired or replaced product, but be covered by the remaining original warranty period of such product. Notwithstanding the foregoing, if the product is repaired under the foregoing warranty by replacing a part thereof, the warranty period applicable only to such replacement part shall be the period of 6 months starting on the date of delivery of such repaired product incorporating such replacement part.

Our responsibility to repair or replace your product is your sole and exclusive remedy.

The above warranty shall be subjected to the following limitations:

- (1) the above warranty applies only to the product being in the possession of the original purchaser who purchased such product from us or our authorized distributor or agency; and
- (2) the above warranty does not apply to:
  - (i) the product which has been subjected to abnormal use, misuse, negligence, accident, normal wear and tear, corrosion or modification without our approval; and
  - (ii) the product of which malfunction was caused by the usage of consumables (including, but not limited to, marking foils, marker labels, marker plates or tubes) that are not specified by us as compatible.

EXCEPT FOR THE EXPRESS LIMITED WARRANTY STATED HEREIN, WE DISCLAIM ALL WARRANTIES WITH RESPECT TO THE PRODUCT, EXPRESS OR IMPLIED, INCLUDING ANY AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

[Model Name]