

Hotmarker SP series cleaning instructions

Please clean the printer regularly to avoid errors such as print scraps, wrong cut lengths, etc.

◆◆◆ Before Cleaning Printer ◆◆◆

Please make sure to:

- Turn off the power supply when removing parts to avoid injury or malfunction.
- Be sure to remove the cutter blade before starting work.
- Avoid using thinner or cleaning oil, etc., as they may cause malfunctions.

Please prepare the followings:

Alcohol • Air spray • Rags • Cotton swabs: and Phillips screwdriver (to remove cutter)

◆◆◆ Cleaning Method by Area ◆◆◆

For 1 through 5, please turn off the printer beforehand

1 Thermal head

Wipe the tip of the thermal head lightly with a cotton swab dipped in alcohol to remove dirt.

Excessive rubbing may damage the tip of the head and cause “missing dots.”

2 Cutter stand (Please remove cutter blade beforehand)

(When replacing the cutter mat, some glue may remain on the base.)

Remove with a cotton swab dipped in alcohol.

3 Rod where the marking foil attaches.

(Dirt may stick to the rod where the marking foil comes into contact during printing.)

Clean the stain with a rag soaked in alcohol. Use cotton swabs for areas that cannot be reached with a rag.

4 Label sensors/tape end sensors, etc.

(Dust buildup in the sensor section may cause the sensor to react poorly, resulting in a false response.)

Use air spray to blow away dust.

5 Cutter table (to avoid mat solenoid errors)

(When using the “Partial-cutting” mode, dust and other debris may cause the movement to deteriorate, resulting in an error.)

Please use an air sprayer to remove dust and other debris.

For 6 and 7, please turn on the printer

6 Drive roller/platen roller

Apply a cotton swab dipped in alcohol to the roller and rotate the roller while pressing the feed key “F” or the back key “B” and wipe off the dirt until it is gone.

7 Pre-forward roller

Raise the pre-forward arm and wipe off the dirt while rotating the roller. Apply an alcohol-soaked rag or cotton swab until the dirt is gone.

Check List

Date of cleaning
Month/Year :

Cleaning Area	Check	remarks
(1) Thermal head		
(2) Cutter table		
(3) Rod		
(4) Sensors		
(5) Cutter table		
(6) Drive/platen rollers		
(7) Pre-forward roller		